

# License Acquisition Procedure

The activation code is written on the license sheet that came with the product.

To use the product, the activation code must be registered at the VMware website to obtain a serial number. This serial number is essential to use the product.

To obtain the serial number, perform the following procedure.

## Step 1: Logging in to the activation code registration system

Go to the VMware website below, and then use the email address and password specified during user registration to log in.

- \* If you have not registered, click the **Register** button under **New Customers** to register. When registering, be sure to specify the same information that was used to order the product.

[http://www.vmware.com/vmwarestore/newstore/oem\\_login.jsp?Name=NEC-AC](http://www.vmware.com/vmwarestore/newstore/oem_login.jsp?Name=NEC-AC)

The screenshot shows the VMware Product Registration page for NEC customers. The page is titled "VMware Product Registration - Microsoft Internet Explorer" and the address bar shows "http://www.vmware.com/oem/code.do". The page content includes a navigation bar with links for VMware, Communities, Virtual Appliances, Store, and Support. Below the navigation bar, there is a "Home > VMware Account" link and a "Help" button. The main content area features a "Welcome NEC Customers - VMware Product Registration" heading, followed by a note about ESX2.5 serial numbers and a list of instructions for deploying VMware products. At the bottom, there are two registration options: "Current Customers" with a "Sign In" button and "New Customers" with a "Register" button. A callout box with a black border and light blue background points to the "Register" button, containing the text: "If you have not registered at the VMware website, click this button to do so."

**\* Notes on registering a user account if not yet registered**

Note the following when registering an account profile:

- Enter only alphabets and numbers in the Registration Information fields.
  - \* Do not use special characters (such as commas and periods).
- Enter all the information necessary to register a profile (all the items indicated by red asterisks).

VMware Account Management - Customer Registration - Microsoft Internet Explorer

http://www.vmware.com/account/customerRegistration.do

### Register for Your VMware Product

Please fill out the form below. If you've already partially registered with us, some fields may already be filled in. Your profile will be modified by the changes you make. [Continue](#)

#### Registration Information

Fields marked with \* are required

First Name \*

Last Name \*

E-Mail Address \*

Password \*

Confirm Password \*

Company/Organization \*

Job Description \*

Address 1 \*

Address 2

Address 3

City \*

(if in U.S., Canada or Australia) State/Province \*

Zip/Postal Code \*

Country \*

Phone Number \*   
(0-9, hyphens and blank spaces only please)

Phone Extension

Fax Number

Thanks for registering!  
[Continue](#)

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ページが表示されました インターネット

## Step 2: Registering the activation code

When the window for entering the activation code is displayed, enter the activation code on the license sheet that came with the product. Next, click the **Continue** button.

- \* Up to 20 activation codes can be entered at the same time.
- \* The activation code has 25 digits and must be entered in the following format:

XXXXX-XXXXX-XXXXX-XXXXX-XXXXX

VMware Partner Activation Code Registration - Microsoft Internet Explorer

ファイル(F) 編集(E) 表示(V) お気に入り(A) ツール(T) ヘルプ(H)

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アドレス http://www.vmware.com/oem/secure/login.do

vmware Communities Virtual Appliances Store Support Worldwide Search

Software Support Media Kits Training Other Ways to Buy Online Store FAQ Shopping Cart Downloads Account Contact Us

Home > VMware Account

Help

### VMware Partner Activation Code Registration

Paste up to 20 Partner Activation Code(s) you received from NEC Corporation in the text box below or if you have more than 20 codes for the same product, Click here

**Note:** Upgrade Partner Activation Codes must be entered in groups of less than 20

Instructions :

- 1) Enter one Partner Activation Code or SerialNumber per line.
- 2) If your Partner Activation Code contains a 0, please note that in all cases "0" is the digit zero and not the letter "O".
- 3) After entering all of your Partner Activation Codes and Serial Numbers, click "Continue".
- 4) If the License is for personal use and not for any organization, select the Personal check box below.

Personal

Partner Activation Code(s):

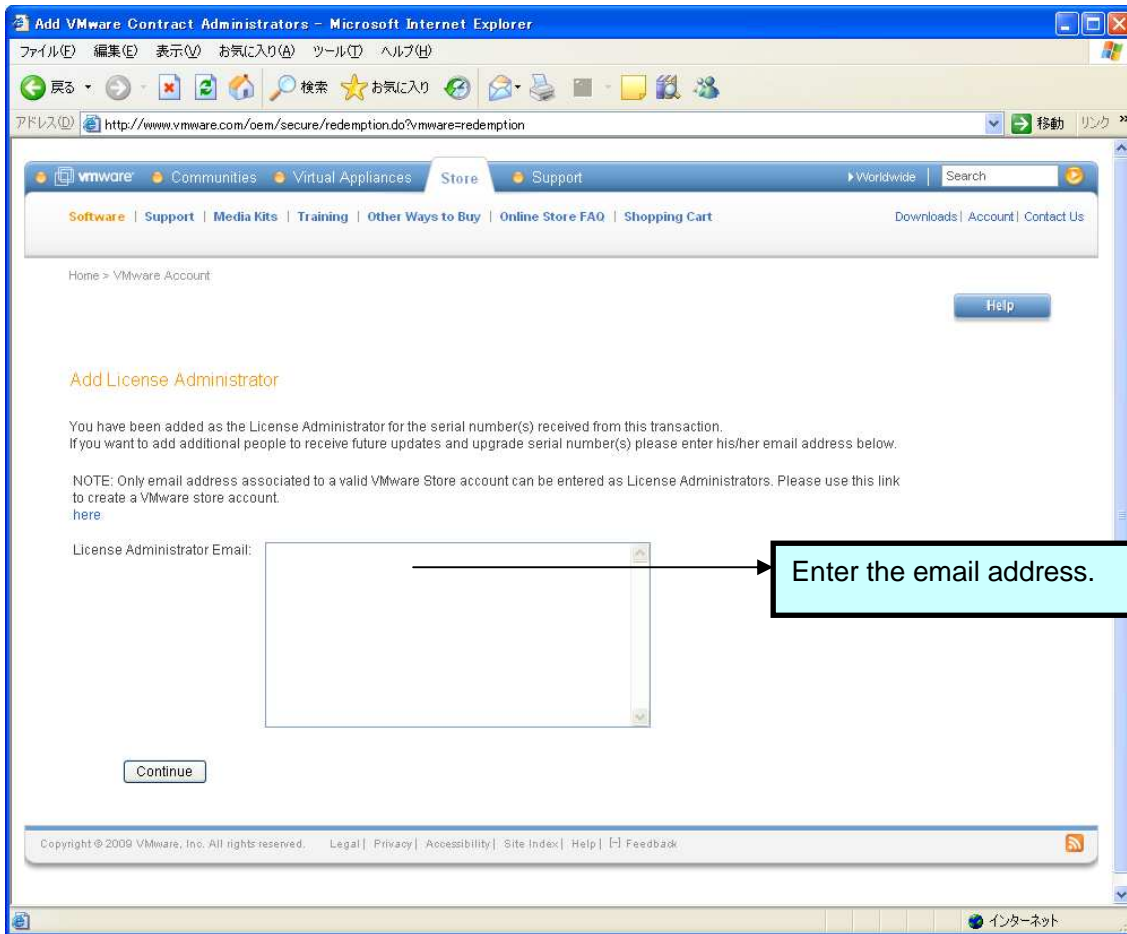
Enter the activation code here.

Continue

インターネット

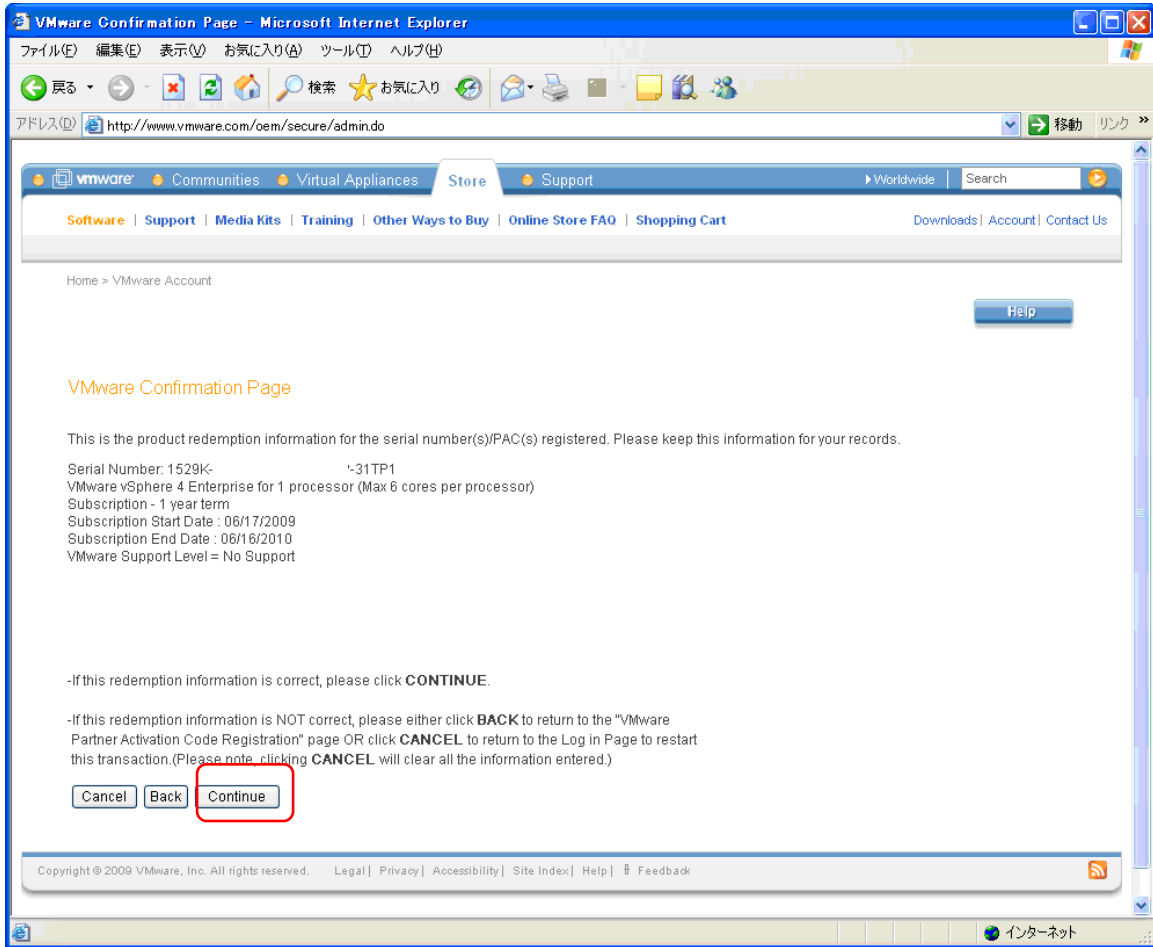
### Step 3: Registering the email address

Enter the email address to which you want the serial number sent. The email address must have the same domain as the email address used to log in. Next, click the **Continue** button.



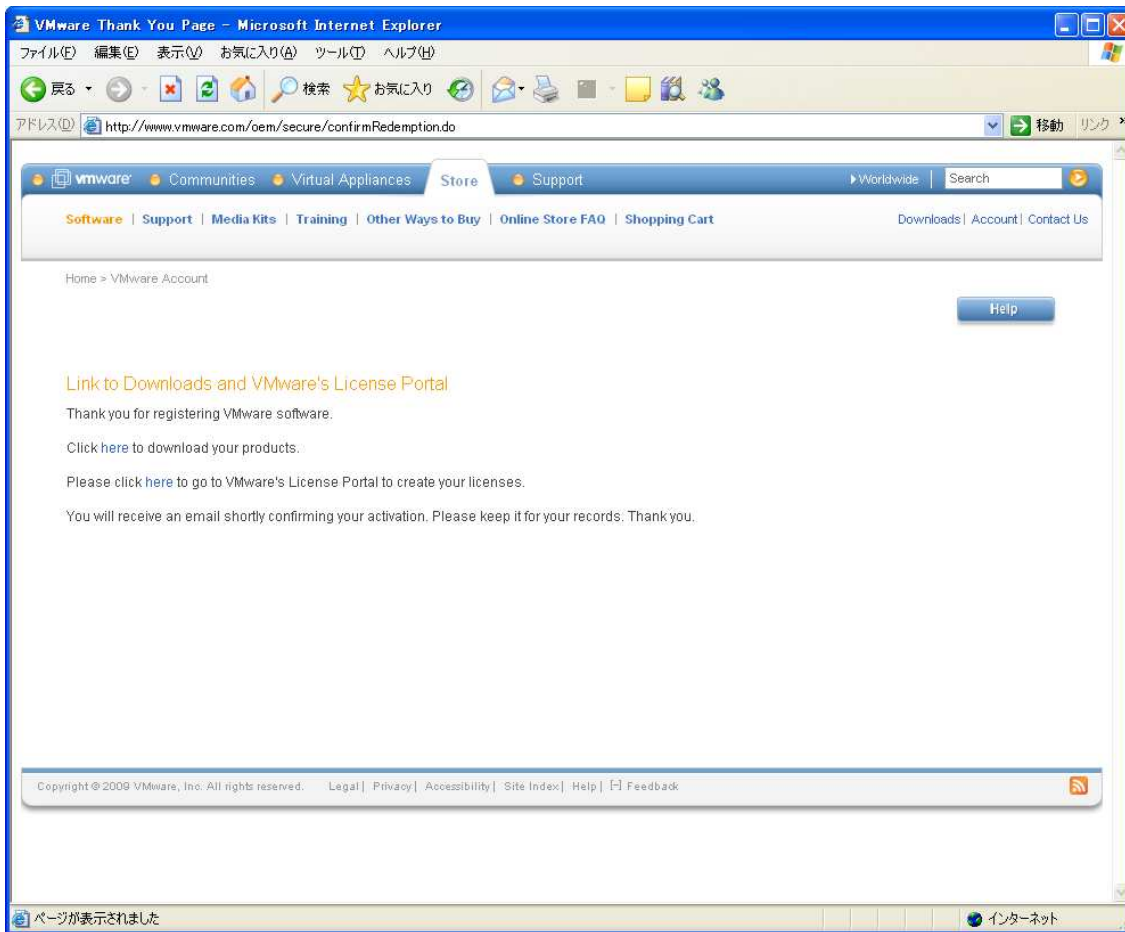
#### Step 4: Checking the confirmation page

Information about the activated PAC (Partner Activation Code) is displayed. Check the information, and then click the **Continue** button.



## Step 5: Finishing activation

When the window below is displayed, PAC activation is complete. The serial number is sent to the email address specified in *Step 3*.



**\* Serial number reporting emails**

After activation, three emails similar to the following are sent to the registered email address.

Email 1: This email includes information about the registered license.

\*\*\*\*\* VMware Order Confirmation \*\*\*\*\* Thank you for your order from VMware.

If your order includes downloadable binaries and you have not downloaded them yet, you can do so at <http://www.vmware.com/download>.

For questions about this order confirmation, please contact [customer\\_service@vmware.com](mailto:customer_service@vmware.com).

Regards,

The VMware Team

Links to a translated template of this order confirmation email (with links to localized downloads):  
Japanese <http://www.vmware.com/jp/download/OrderConfirmation.html>  
Chinese <http://www.vmware.com/cn/download/OrderConfirmation.html>  
German <http://www.vmware.com/de/download/OrderConfirmation.html>

\*\*\*\*\*  
ORDER CONFIRMATION


Order Date: JUNE 17, 2009  
Order No: 20345690  
\*\*Please refer to this order number in all your communication with VMware\*\*

PO Number: Not Available  
Reseller PO Number: Not Available  
End User PO Number: Not Available

Bill To: XXX Corporation  
X-XX, Nisshin-cho Fuchu  
Tokyo 183XXXX  
Japan  
Phone: Not Available

Ship To: XXX  
X-XX  
Nisshin-cho  
Fuchu-City  
TOKYO 183XXXX  
Japan  
Phone: --8142XXXXXX

Information about the registered license



Product	Quantity	Price USD
VMware vSphere 4 Enterprise for 1 processor (Max 6 cores per processor) (VS4-ENT-C)	1	.00
Platinum Subscription for VMware vSphere Enterprise for 1 processor for 1 year (VS4-ENT-PSUB-C)	1	.00
Tax		TBD
Shipping And Handling		TBD
Estimated Total		.00

For questions about payment, please contact [invoice@vmware.com](mailto:invoice@vmware.com)

**EUROPEAN VAT DISCLAIMER**  
The recipient of this service should account for VAT under article 9(2)(e) of EC 6th VAT directive.

**INVOICE TERMS**  
This invoice is subject to the terms and conditions specified in the applicable signed agreement between VMware and Customer, or, if none, to the appropriate then current, standard VMware agreement for the products or services quoted. Copies of the following agreements will be available upon request:

- \* Software - VMware's EULA for the applicable software product
- \* Support and Subscription Services - VMware's Standard Support Programs and Subscription Services Terms and Conditions set forth at [http://www.vmware.com/files/pdf/support/support\\_terms\\_conditions.pdf](http://www.vmware.com/files/pdf/support/support_terms_conditions.pdf)
- \* VMware's Standard Support Programs and Subscription Services Terms and Conditions deemed accepted upon use of the products or services quoted
- \* Consulting Services - VMware's Standard Consulting Services Terms
- \* VMware's Purchase Orders Standard Terms and Conditions - The foregoing terms supersede any terms in any purchase order ("Purchase Order Terms") issued in connection with this Invoice and all Purchase Order Terms shall be of no force or effect.

Email 2: This email includes the serial number as below (a portion enclosed by ).

A file is attached.

**\*\* Please do not reply to this email \*\***

Dear NEC Corporation Customer,

Thank you for your VMware software order. Order# 20XXXXXX:

Your order contained serial number orders. Here are your serial numbers:

Serial Number(s) for VMware vSphere 4 Enterprise for 1 processor (Max 6 cores per processor) :  
516C7-XXXXX-XXXXX-XXXXX-8DPQ5

You will need these serial numbers to unlock your product during installation.  
For more information, please see the "Quick Start Guide" documentation for your product.

You can download your VMware products at: <http://www.vmware.com/download/>

For additional information, use these resources:

- \* For product documentation: <http://www.vmware.com/support/pubs/>
- \* For technical assistance installing or configuring VMware products: <http://www.vmware.com/support/>
- \* For help downloading VMware products: email vi-hotline@vmware.com
- \* For phone support: [http://www.vmware.com/support/phone\\_support.html](http://www.vmware.com/support/phone_support.html)

Thank you for your interest in VMware. We hope you have a successful and enjoyable experience using our product!

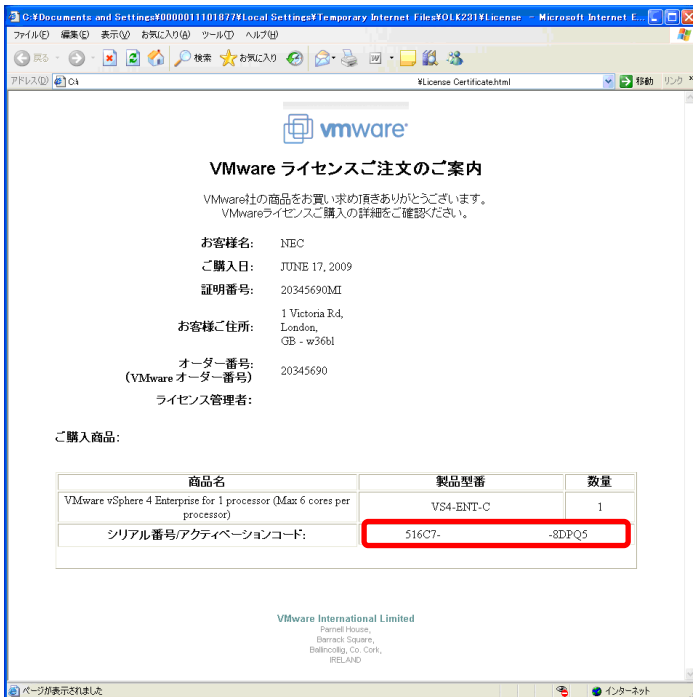
Best Regards,

The VMware Team

FREE LIVE WEBINARS: Sign up now for one of several live, interactive presentations on VMware products:  
<http://www.vmware.com/wl/offer/110/0>

SIGN UP FOR TRAINING: To get the most out of your VMware software, sign up for instructor-led training. VMware offers both classroom based courses and live web delivered courses. Course details and sign-up:  
<http://www.vmware.com/wl/offer/214/0>

The attached file (License Certificate.html) also includes the activation code.





Email 3: This confirmation email concerns activation or renewal.



VMware Service Activation/Renewal  
Confirmation

\*\* Please do not reply to this email \*\*

Dear XXXX XXXXX

Thank you for your order from the VMware Store.

Your Purchase Order# has been received and VMware Order # **20XXXXXX** has been processed. Please see your Support and Subscription information located below the billing detail.

This is a confirmation of your order for your records. Please use the VMware Order # **20XXXXXX** for tracking purposes.

PLEASE REFERENCE VMWARE ORDER # **20XXXXXX** IN ALL COMMUNICATIONS.

If you want to get started with the product before receiving it, we recommend you get an evaluation version from our website at <http://www.vmware.com/vmwarestore/newstore/eval.jsp>. You will be able to easily upgrade to the purchased version without losing any work. If you have not done so already, you can download the product binaries at <http://www.vmware.com/download>.

If you have any questions about this order confirmation, please contact [customer\\_service@vmware.com](mailto:customer_service@vmware.com). For questions about payment please contact [invoice@vmware.com](mailto:invoice@vmware.com).

Thank you for shopping at the VMware store!

Regards,

The VMware Team

Links to a translated template of this support and subscription email (with links to localized downloads):

**Japanese** <http://www.vmware.com/jp/download/SupportSubscription.html>

Chinese <http://www.vmware.com/cn/download/SupportSubscription.html>

German <http://www.vmware.com/de/download/SupportSubscription.html>

VMware Order #: **20XXXXXX**  
Customer: **XXX**  
Phone: **8142XXXXXXX**  
PO #:

This order is subject to the terms and conditions specified in the applicable signed agreement between VMware and Customer, or, if none, to the appropriate then current, standard VMware agreement for the products or services quoted. These agreements, copies of which shall be made available upon request, are:

- \* Software - VMware's EULA for the applicable software product
- \* Support and Subscription Services - VMware's Standard Support Programs and Subscription Services Terms and Conditions
- \* Consulting Services - VMware's Standard Consulting Services Terms
- \* VMware's Purchase Orders Standard Terms & Conditions Accordingly, the software and services are offered under these standard terms and conditions, and this invoice is expressly conditional on acceptance of such terms and conditions. No additional or conflicting terms and conditions will apply without VMware's prior, express written consent, and any such additional or conflicting terms and conditions on customer's purchase order, acknowledgement or other business form are hereby rejected by VMware.

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**SUPPORT AND SUBSCRIPTION DETAILS**

Contract	Service	Covered Item	Qty	Start Date	End Date
40274304	Platinum Subscription for VMware vSphere	VMware vSphere 4 Enterprise for 1 processor (Max 6 cores per processor)	1	17-JUN-2009	16-JUN-2010

**Upgrade Purchase:** If you purchased an eligible software license upgrade, you may have received credit for any unused

portion of your Original License SnS in the form of additional days on your Replacement License SnS. Please visit [support site](#) to view your updated contract start and end dates .

Please note the many support resources available for your use. Visit our [support website](#) for complete information on our [support offerings](#), [policies](#) and [resources](#). From our [Support home page](#), you can search the Knowledge Base, join VMware communities, view existing Support Requests, find contact information for our Support teams, download product updates, patches, and tools and more. Our [Customer Technical Support Guide](#) details best practices for meeting your support needs, defines the role of system and license administrators, offers self-help tools, explains how to submit, escalate and/or close Support Requests, and includes a complete listing of all support policies and offerings. From [our log in screen](#), you can create support requests, view entitlements and review all support requests previously submitted.