

1 - Y E A R L I M I T E D W A R R A N T Y

NEC Solutions (America), Inc. (“NECSAM”), warrants this hardware product accessory (“Accessory”) against defects in material and workmanship under normal use for a period of one (1) year from the date of original purchase (as established by the date of purchase on your sales receipt) from NECSAM or an authorized NECSAM dealer.

WHO IS PROTECTED

This warranty is transferable with prior written consent by an authorized NECSAM customer service representative.

WHAT IS NOT COVERED

1. Any Accessory that is not distributed in the U.S.A. or Canada by NECSAM or which is not purchased in the U.S.A. or Canada from NECSAM or from an authorized NECSAM dealer. Authorized NECSAM dealers can be identified by an NEC window decal. Any dealer who does not display this decal may be an unauthorized dealer. If you are not certain as to whether a dealer is authorized, please contact NECSAM at **1-800-632-4525**.
2. Any Accessory on which the serial number has been defaced, modified or removed.
3. Damage, deterioration or malfunction resulting from, but not limited to:
 - a. Accident (such as spilled liquids or dropping), misuse, abuse, neglect, fire, water, lightning or other acts of nature, unauthorized modification, or usage not in accordance with the NECSAM instructions.
 - b. Repair or attempted repair by someone other than NECSAM or an NECSAM authorized service provider.
 - c. Use of parts and components not supplied by NECSAM.

HOW TO OBTAIN WARRANTY SERVICE

1. In the United States and Canada, please call NEC Technical Support at **1-800-632-4525** within the warranty period. Please have the following required information ready when making your call: model number, serial number and date of purchase.
2. If the NECSAM technician determines that you have a hardware defect and if the problem cannot be resolved over the phone, the technician will give you a Return Materials Authorization (RMA) number. If service is needed on your Accessory, you may carry it in to any NECSAM authorized service center or we will arrange for pickup of the Accessory. (Note: If you choose your own courier, you assume the risk of loss or damage during shipping.) You must return the Accessory in a secure package (original packaging suggested). If you need packaging, please ask the NECSAM technician.
3. Whenever warranty service is required, the original dated sales slip (or a copy) should be included in any return shipment of the Accessory. Please also include in any mailing: your name, address, and a description of the problem(s).
4. NECSAM may repair or replace the defective Accessory with a new Accessory or at NECSAM’s sole option a refurbished Accessory that is not new but has been tested for reliability. Any exchanged Accessory replaced under this warranty will become the property of NECSAM.

LIMITATION OF LIABILITY

NECSAM MAKES NO OTHER EXPRESS WARRANTY WITH RESPECT TO THIS ACCESSORY. ANY IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE PERIOD OF THE EXPRESS WARRANTY SET FORTH ABOVE, AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED WILL APPLY AFTER SUCH PERIOD.

NECSAM'S SOLE LIABILITY FOR ANY DEFECTIVE ACCESSORY IS LIMITED TO THE REPAIR OR REPLACEMENT OF THE PRODUCT AT OUR SOLE OPTION. UNDER NO CIRCUMSTANCES WILL NECSAM BE LIABLE IN ANY WAY TO THE END-USER OR ANY THIRD PARTY FOR ANY DAMAGES IN CONNECTION WITH THE ACCESSORY OR ITS SALE, PURCHASE OR USE, INCLUDING, BUT NOT LIMITED TO, ANY LOSS OF DATA, LOSS OF BUSINESS, LOSS OF PROFITS, LOSS OF USE, DOWN-TIME, CHARGES FOR YOUR TIME AND EFFORT, OR ANY INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES WHETHER OR NOT FORESEEABLE AND WHETHER OR NOT BASED ON BREACH OF WARRANTY, CONTRACT OR NEGLIGENCE, EVEN IF NECSAM HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

SOME STATES OR JURISDICTIONS DO NOT ALLOW THE LIMITATION OF HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS THAT MAY VARY FROM STATE TO STATE OR JURISDICTION TO JURISDICTION.