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# Microsoft® Windows NT™ 4.0 Service Pack 4 Important Information

Service Pack 4 is an update to the Windows NT operating system and is intended to resolve known anomalies in the operating system. This information applies to the installation and use of Windows NT 4.0 Service Pack 4 on the following NEC Versa systems.

- Versa LX
- Versa SX
- Versa 6060
- Versa 6220-6260
- Versa 5080
- Versa 2780


The following sections provide important information on Windows NT 4.0 and Service Pack 4 installation on these specified systems.

## ***Versa LX and Versa SX***

The following are a few items to consider when installing Service Pack 4 on your NEC Versa system.


- When installing Service Pack 4, a message, “Service Pack setup has detected that the AMINT13 driver is or has been present on your system. It must be disabled for your system to function properly with Service Pack 4. If you do not disable the driver, your system may not boot. Would you like to disable the driver? Yes No.” Select “Yes.”

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 **Note:** The AMINT13 driver creates a Save-to-File file for power management. You must run HDPREP from the Applications and Drivers CD prior to installing Service Pack 4 in order to use power management Save-to-File. Then install Service Pack 4 and answer “Yes” to disable AMINT13.

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 **Note:** If the system is already using Save-to-File with Service Pack 3, it must be run again prior to installing Service Pack 4.

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- Do not replace the PCMCIA.SYS file when prompted during the installation of Service Pack 4. Answer “NO” to the prompt to replace the file with Service Pack 4’s version. Replacing the file disables the CardWizard utility’s detection of inserted PC cards.
  - Previous versions of SystemSoft’s *CardWizard* and *PowerProfiler* utilities caused systems to halt after the installation of Windows NT service packs. Current versions of *CardWizard* and *PowerProfiler* that ship with the NEC Versa LX and SX work properly. Service Pack 4 upgrades a portion of PowerProfiler. The PowerProfiler should be updated to version 2.30.04 (contact SystemSoft at [www.systemsoft.com](http://www.systemsoft.com) for compatible versions).

If you reinstall PowerProfiler from the Applications and Drivers CD (an older version of PowerProfiler) after Service Pack 4 has been installed, system problems may occur.

- When starting Windows NT for the first time after Service Pack 4 is installed, the following message appears:

“To resolve known Windows NT 4.0 Year 2000 issues you must install the following versions or greater of the programs listed below:

Microsoft Internet Explorer 4.01 Service Pack 1  
Microsoft Data Access Components 2.0 Service Pack 1.”

Run the **Y2KSETUP** program on the Service Pack 4 CD to upgrade these two applications on your system.

- PowerQuest acknowledges problems with Service Pack 4 under NTFS and possibly FAT32. For best performance, upgrade to Partition Magic 4.0 and run it under Windows NT. Version 3.05 ships on the Applications and Drivers CD.
- Internet Explorer 4.0 ships on the Applications and Drivers CD. Internet Explorer 4.01 is on Service Pack 4. Use Internet Explorer 4.01.

## ***Versa 6060 and Versa 6220-6260***

The following are a few items to consider when installing Service Pack 4 on your NEC Versa system.

- When installing Service Pack 4, the following message appears:  
“Service Pack Setup has detected that third party system utilities (such as Power Management or PC card utilities) have been or are currently installed on your computer. These versions may not be compatible with this service pack. Before continuing with service pack setup, please refer to the readme.txt file for special installation instructions. Do not attempt to reinstall older versions of these third party system utilities. If you reinstall these utilities, the new versions must be fully compatible with this service pack. Reinstalling older versions of these utilities will result in your computer becoming unusable. Select yes to continue or exit?”

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When this message appears, upgrade SystemSoft's PowerProfiler and CardWizard utilities to versions that are compatible with Service Pack 4 and then install Service Pack 4 (contact SystemSoft at [www.systemsoft.com](http://www.systemsoft.com) for compatible versions).

- When starting Windows NT for the first time after Service Pack 4 is installed, the following message appears:

“To resolve known Windows NT 4.0 Year 2000 issues you must install the following versions or greater of the programs listed below:

Microsoft Internet Explorer 4.01 Service Pack 1

Microsoft Data Access Components 2.0 Service Pack 1.”

Run the **Y2KSETUP** program on the Service Pack 4 CD to upgrade these two applications on your system.

## ***Versa 5080 and Versa 2780***

The following are a few items to consider when installing Service Pack 4 on your NEC Versa system.

- Upgrade SystemSoft's PowerProfiler and CardWizard to versions that are compatible with Service Pack 4 and then install Service Pack 4 (contact SystemSoft at [www.systemsoft.com](http://www.systemsoft.com) for compatible versions).

- When starting Windows NT for the first time after Service Pack 4 is installed, the following message appears:

“To resolve known Windows NT 4.0 Year 2000 issues you must install the following versions or greater of the programs listed below:

Microsoft Internet Explorer 4.01 Service Pack 1

Microsoft Data Access Components 2.0 Service Pack 1.”

Run the **Y2KSETUP** program on the Service Pack 4 CD to upgrade these two applications on your system.

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